

Generational Differences in the Healthcare Setting:

Thursday, March 11, 2010

REGISTRATION FORM

Space is limited. Pre-registration is required. Continental breakfast and lunch included.

Registration Deadline: MARCH 4, 2010

- SINGLE REGISTRATION FEE: \$199**
- EARLY REGISTRATION FEE** (Received by March 1, 2010) : **\$179**
- MULTIPLE REGISTRATION FEE: \$175** per person
(3 or more from one facility)

REGISTRATION INFORMATION ONLINE: www.Marianjoy.org

MAIL REGISTRATION: Mail completed form with check to:

Marianjoy Rehabilitation Hospital
26W171 Roosevelt Road
Wheaton, IL 60187
Attn: Gwen Sanford, Administration



- CHECK ENCLOSED PAYABLE TO** "Marianjoy Rehabilitation Hospital"
- PLEASE CHARGE MY CREDIT CARD** VISA MASTERCARD

Account Number _____

Exp. Date _____

Name on Card _____

Signature _____

FAX REGISTRATION: (630) 909-7101

REGISTRATION QUESTIONS? Phone (630) 909-7504

Name _____

Organization _____

Address _____

City/State/ZIP _____

Phone _____

E-Mail _____

Require Special Accommodations (Please Specify):

NOTE: Due to fluctuations in room temperature, please bring a sweater or light jacket.

 **MARIANJOY**
Wheaton Franciscan Healthcare
26W171 Roosevelt Road
Wheaton, Illinois 60187



MARIANJOY PROFESSIONAL EDUCATION SERIES

Generational Differences in the Healthcare Setting:

The Impact on Patient Care
and Relationships

Thursday
March 11, 2010
8:00 A.M. – 4:00 P.M.

6.58 CONTACT HOURS

Sponsored by:



Marianjoy Rehabilitation Hospital
26W171 Roosevelt Road
Wheaton, Illinois 60187

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- 8:00 A.M. **REGISTRATION** (Continental Breakfast)
WELCOME / INTRODUCTION
- 8:10 A.M. **Generational Differences – Who Are You?**
- 9:10 A.M. **BREAK**
- 9:25 A.M. **Generational Interactions – Why Do You Do That?**
- 10:25 A.M. **Aging in the 21st Century – What's Different?**
- 11:25 A.M. **LUNCH** (Box Lunch Provided)
- 12:10 P.M. **Cognitive Changes Associated with Aging**
- 12:30 P.M. **Polypharmacology –**
Where Did All of These Pills Come From?
- 1:30 P.M. **BREAK**
- 1:45 P.M. **The Aging Experience – An Interactive Experience**
- 2:45 P.M. **Different Generations in the Workforce –**
How Do We Make It Work?
- 3:45 P.M. **CONCLUSION & COURSE EVALUATION**

FACULTY:

Lowine Sarbacher, MSN, RN is the Director of Education/Cardiovascular Service Line at Memorial Hermann SE in Houston, Texas. Ms. Sarbacher has worked in a variety of healthcare settings with colleagues from multiple generations. She has lectured extensively on the subject of generational differences and their impact on the workforce.

Donna Pilkington, RN, CRRN, MSML is a nurse educator at Marianjoy Rehabilitation Hospital. Ms. Pilkington has held positions ranging from staff nurse to manager to nurse educator. She has lectured at both the local and national levels on a variety of topics. Ms. Pilkington has a particular interest in holistic nursing of aging populations.

Sally Strong, RN, APN-CNS, CNRN, CRRN is a Clinical Nurse Specialist at Marianjoy Rehabilitation Hospital. Ms. Strong has cared for older adults in both the acute neuroscience and rehabilitation settings. She has lectured at both the local and national levels on multiple topics including tailoring the nursing assessment to the age of the patient.

Nitika Agarwal, PharmD. is the Director of Pharmacy at Marianjoy Rehabilitation Hospital. Ms. Agarwal has over 10 years experience as a pharmacist and has worked in a variety of settings. She has presented to audiences from a variety of healthcare disciplines.



MARIANJOY PROFESSIONAL EDUCATION SERIES

Generational Differences in the Healthcare Setting: The Impact on Patient Care and Relationships

Thursday, March 11, 2010

MARIANJOY CONFERENCE CENTER
OUTPATIENT PAVILION **MARIANJOY REHABILITATION HOSPITAL**

Course Purpose The purpose of this course is to increase understanding of the differences between generations and how those differences impact patient care.

Course Description This nursing course, taught by experts in the field, will discuss the challenges associated with providing healthcare to older adults. The one day course will provide an in-depth exploration of the different generations currently in the healthcare workforce and how an individual's generation impacts their interactions with patients and co-workers. Specific topics include the physiological changes associated with the aging process as well as the nursing implications of polypharmacology. Through the use of lecture and participation, attendees will be exposed to a variety of strategies that can be implemented in both patient care and colleague interactions.

Continuing Education Contact Hours

This course has been submitted to Illinois Nurses Association Approver Unit for approval to award contact hours. Illinois Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

As required by the American Nurses Credentialing Center's Accreditation Program, we would like to make you aware of all potential conflicts of interest(s). The planners and the presenter(s) of this educational course have indicated they have no bias or conflict of interest.

Course Objectives

1. Identify the four generations in the workforce
2. Describe key events that define each generation
3. Identify strategies to minimize generational conflict and enhance relationships
4. Identify common physiological changes of aging and the impact of those changes on patients cared for
5. Describe the impact of cognitive changes associated with aging on patient care and patient/family education
6. List the ways the age of the patient, in conjunction with the patient's disorder, affect the care provided by different generations of caregivers
7. Describe how polypharmacology affects the nursing care of older adults
8. Correlate the impact of polypharmacology with the different generations of patients cared for
9. Identify at least two life events that may have a negative impact on an aging individual's health status
10. Develop strategies to enhance relationships between generations in personal and professional situations

Intended Audience: RNs, LPNs, Nursing Administrators

Cancellation/Refund Policy

A tuition refund less \$30.00 administrative fee is available if your cancellation request is received in writing within 7 days before the program date. No refunds will be granted after that date. In the unlikely event that Marianjoy must cancel an educational event for any reason, you will receive a full refund of your paid event tuition. Marianjoy does not assume responsibility for any other expenses incurred by the registrant.

Visit www.Marianjoy.org for additional information

**SAVE
THE
DATE**

APRIL 2, 2010
The Beat Goes On...Management of
Individuals with Heart Impairments

April 14 –16, 2010
Comprehensive Review of
Rehabilitation Nursing

May 1–2, 2010
Introduction to Neuro-IFRAH®