



Accessibility for Individuals with Disabilities

Marianjoy facilities are accessible to and useable by individuals with disabilities. Access features at our hospital and clinics include:

- Convenient parking designated specifically for disabled persons;
- Curb cuts and ramps between parking areas and buildings;
- Level access into all facilities with elevator access to all floors;
- Fully accessible offices, meeting rooms, public waiting areas, and patient treatment areas, including examining rooms and patient rooms;
- Fully accessible bathrooms are located throughout the facilities, many with automatic push-button doors;
- Wheelchairs available for use at main entrances to facilities;
- Specialized equipment, chairs and wheelchairs to accommodate individuals above or below average body size;
- Qualified sign language interpreters for persons who are deaf or hard of hearing;
- A 24-hour telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility and/or portable (TTY/TDD) units;
- Readers, taped material and large print materials for the visually impaired;
- Flash cards, alphabet boards and other communication boards;
- Assistive devices for persons with impaired manual skills.

At our hospital, a full range of assistive and communication aids can be provided to individuals with disabilities or sensory impairments. If you require any of the aids listed above, please let the receptionist, your therapist or your nurse know.

At our outpatient facilities and physician clinics, please check with staff about availability of assistive and communication aids. We want to ensure your visit with us is a positive one.

For more information or assistance, please contact Kim Pedersen, Director of Patient Relations, at 630-909-7080 or KPedersen@Marianjoy.org. You may also contact Ismene Munch, Coordinator and Director of Quality, Accreditation and Compliance, at 630-909-7076 or at IMunch@Marianjoy.org.